Vetify
Success Story

Hatzel & Buehler Reclaims Half of its Administrative Time for Strategic Priorities

> "Every time we get a new connection, 90% of it is already done. Vetify takes away the heavy lifting — especially with certificates of insurance that are so time consuming."
>
> **Carmen Ferrillo**,
> Compliance Administrator

Result

50%
Reduction in data entry and record-keeping workload

90%
Of the setup work for new client connections, completed upfront

Improved client responsiveness
through dedicated support and direct follow-ups

Freed internal teams
to focus on safety and **higher-value project priorities**

Hatzel & Buehler Frees Half of its Administrative Time for Higher-Value Work

Hatzel & Buehler, a leading electrical contractor and 15-year Avetta platform user, manages complex design and construction projects for clients. With Vetify Expedited Compliance Support, they gained expert guidance that simplified compliance submissions, improved accuracy, and freed in-house teams to focus on higher-value work.

Problem

- Manual Certificate of Insurance (COI) entry created administrative bottlenecks during peak seasons
- Fragmented document workflows made record-keeping and updates time-consuming

Solution

- Delivered turnkey COI management solution with expert-led accuracy
- Reduced administrative workload through centralised documentation
- Improved client responsiveness with dedicated white-glove support

Results

- Reduced data entry and record-keeping workload by 50%
- Streamlined new client setup, with 90% of each connection completed upfront
- Eliminated manual COI bottlenecks through expert-led collection and verification
- Improved client responsiveness through dedicated support and direct follow-ups

Avetta

> The fact that Vetify could take that whole task away from you is — to me — worth every penny."

Carmen Ferrillo,
Compliance Administrator

Join the growing number of suppliers simplifying compliance and saving time with Vetify.

Start a conversation

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