Avetta

Vetify Success Story

Case Study

Hatzel & Buehler Reclaims Half Its Administrative Time for Strategic Priorities

> "
> Every time we get a new connection, 90% of it is already done. Vetify takes away the heavy lifting — especially with certificates of insurance that are so time consuming."
>
> **Carmen Ferrillo**,
> Compliance Administrator

Result

50%

Reduction in data entry and record-keeping workload

90%

Of the setup work for new client connections, completed upfront

Improved client responsiveness
through dedicated support and direct follow-ups

Freed internal teams
to focus on safety and **higher-value project priorities**

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Hatzel & Buehler Frees Half Its Administrative Time for Higher-Value Work

Hatzel & Buehler, a leading U.S. union electrical contractor and 15-year Avetta platform user, manages complex design and construction projects across the country. With Vetify Expedited Compliance Support, they gained expert guidance that simplified compliance submissions, improved accuracy, and freed in-house teams to focus on higher-value work.

Problem
- Manual Certificate of Insurance (COI) entry created administrative bottlenecks during peak seasons
- Fragmented document workflows made record-keeping and updates time-consuming

Solution
- Delivered turnkey COI management solution with expert-led accuracy
- Reduced administrative workload through centralized documentation
- Improved client responsiveness with dedicated white-glove support

Results
- Reduced data entry and record-keeping workload by 50%
- Streamlined new client setup, with 90% of each connection completed upfront
- Eliminated manual COI bottlenecks through expert-led collection and verification
- Improved client responsiveness through dedicated support and direct follow-ups

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> **The fact that Vetify could take that whole task away from you is — to me — worth every penny."**
>
> **Carmen Ferrillo,**
> Compliance Administrator

Join the growing number of suppliers simplifying compliance and saving time with Vetify.

Start a conversation

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